

emsCharts Release Notes for Tablet v1.6.3



Bug Reporting

For issues *not* mentioned in the “[Known Issues Section](#)”, please file a bug report through an emsCharts Support Ticket

([Click Here To Open Support Ticket](#)) To get more information about emsCharts Tablet, please download our Tablet Quick Start Guide ([Click Here For Production Documentation](#))

Latest Enhancements

Driver’s license barcode scanning is now complete, please review the Patient Information page for details.

We are expecting to move our application to the Google Play Store and iTunes App Store over the next several weeks, watch out for important announcements when this occurs.

*Please ensure each iOS device has an Apple ID and is able to download apps from the App Store, this will prevent issues when our rollout occurs.

Important Build Information

Software Version 1.6.3 is the latest **mandatory** update that will need to be applied. You do not need to uninstall any previous versions prior to download and installing this build.* The most recent release contains significant updates and bug fixes. **Due to the fixes applied, we request all users to perform a DELETE ALL PATIENT CHARTS prior to using this latest build. Please have your crews upload any incomplete charts before performing this action. This does not need to be completed prior to deployment, but is recommended to be addressed by each user upon their next login to Tablet.**

If you are experiencing any difficulties with updating your device, please contact our Support Department for assistance.

*Using emsCharts Tablet v146 or high, this build does not require uninstall. All other builds require complete uninstall

Fixed in This Release

1. Page layout and color scheme fixes
2. Tablet Screen Scrolling
3. Crew Member Certification uploads
4. Crew Member User Roles fixes
5. Page 8 Procedure fixes
6. Standard Section #2 – Authorized Representative uploads correctly
7. Custom Forms and PDF Forms now have a standardized filename
8. Neonatal Field sizes fixed
9. Custom Vitals – Page 8 fixes
10. Tablet Orientation Layout fixes
11. Patient Information, State Zip code no longer disappear after being populated
12. Factors Affecting Care updates
13. Network Issues Resolved (includes losing connectivity from Wi-Fi/Cellular)
14. Onscreen Audits now appear in the Support Tab

Known Issues

1. Barcode Scanner, select states restrict data from being read from the barcode itself, Example: New Jersey does not provide first name scanned output.

Workaround: None

2. Barcode Scanner, select states do not follow the America Association of Motor Vehicle Administration (AAMVA) data parsing standards. This result, causes some first and last names to appear in the last name data point after scanned.

Workaround: Please contact emsCharts support to report issue

3. Set Max Patients Service Config Setting

Workaround: None

4. Select data points do not upload: Page 1 Referring State, State, Zip Code, County
Workaround: Report findings to emsCharts Support team
5. Error Shown “Full Upload Failed for ChartID, Patient Record #1 Does not Exist
Workaround: This is not a common error, but has been seen. Please report issue to emsCharts Support. General Fixes include closing down the application and forcing the application to resync with the Cloud. Typically occurs when there is a network change
6. Error Shown “Full Upload Failed for ChartID, Problem with local upload. The given key was not present in the dictionary. Tablet: pt_pmhx
Workaround: This is not a common error, but has been seen. Please report error to emsCharts Support.

General Information

Apple recently launched a new iPad in March 2017, simply called iPad. The new model replaces the iPad Air 2 and fully meets our hardware requirements for emsCharts Tablet. Though the iPad Air 2 has been discontinued through the Apple online store, you can still use this device and will remain as a supported device. For more information, please visit <http://www.apple.com/ipad/compare/> to learn more.